

Trumbull Services L.L.C. Reaches \$1 Billion BPO Milestone

Windsor, Conn., October 16, 2003 – Trumbull Services L.L.C., a leading provider of business process outsourcing (BPO) and technology services to the property and casualty insurance industry, has reached a major milestone, processing more than \$1 billion of premium for the insurance industry. This landmark event comes at a time of significant business process outsourcing growth within the industry with Trumbull strategically positioned to support this business model.

“This milestone is particularly important as it demonstrates our experience in the insurance BPO market and provides a strong foundation for continued growth,” states Stephen Holcomb, president of Trumbull. “While remaining at the forefront of the BPO evolution, Trumbull helps companies maximize their growth and realize their full potential through outsourcing. The substantial volume of premium we have processed identifies us as one of the few companies that consider insurance back-office services our core business focus,” adds Holcomb.

Trumbull has focused on BPO since its inception in 1997, helping companies cut costs, concentrate on their core capabilities, and take advantage of market opportunities. “At Trumbull, we’ve always concentrated on the needs of our clients, and our clients, in turn, have put their confidence in Trumbull and allowed us to service their policyholders. Reaching this milestone is a direct result of that relationship,” continues Holcomb.

About Trumbull

Trumbull is a Windsor, Conn. based company providing business process outsourcing (BPO) and application service provider (ASP) solutions to the insurance industry. Insurance services and technology solutions include policy administration, subrogation recovery, billing and collections, loss control, premium audit, bureau and statistical reporting and flood insurance services. Trumbull, the Trumbull “t” design and “Subsource” are service marks of Trumbull Services L.L.C. For more information about Trumbull, contact Beth Bartlick at 888-410-2963 x 73824, or visit its web site at www.trumbull-services.com.